

Metric	ID Current	MT Current	ID 1st Prior	MT 1st Prior	ID 2nd Prior	MT 2nd Prior
Survey Results						
Centers in Market	79	83	79	83	79	83
Centers with Standard & Complaint Survey Citations	78	81	77	80	77	82
Centers with Standard Survey Citations	78	81	76	80	76	80
Centers with Complaint Citations	26	18	31	20	21	26
Average Number of Citations	13.2	9.1	12.9	9.6	10.5	9.1
Average Number of Standard Survey Citations	10.2	7.9	11.1	8.4	9.9	8.3
Average Number of Complaint Survey Citations	9	5.5	4.9	4.8	2.7	3.2
Deficiency Free Providers	1.30%	2.40%	2.50%	3.60%	2.50%	1.20%
Immediate Jeopardy	3.80%	14.80%	6.50%	5.00%	3.90%	4.90%
Centers with Standard Survey IJ Citations	3.80%	12.30%	2.60%	3.80%	3.90%	5.00%
Centers with Complaint Survey IJ Citations	3.80%	11.10%	9.70%	10.00%	0.00%	7.70%
Substandard Quality of Care	2.60%	16.00%	5.20%	6.20%	3.90%	4.90%
Centers with Standard Survey SQC Citations	2.60%	13.60%	1.30%	5.00%	3.90%	5.00%
Centers with Complaint Survey SQC Citations	0.00%	11.10%	9.70%	5.00%	0.00%	7.70%
Deficiencies Greater than or Equal to "G"	37.20%	33.30%	63.60%	22.50%	46.80%	14.60%
Centers with Standard Survey G and Above Citations	33.30%	32.10%	50.00%	18.80%	39.50%	13.80%
Centers with Complaint Survey G and Above Citations	34.60%	22.20%	71.00%	35.00%	42.90%	15.40%
Highest Scope and Severity	11	11	11	11	10	10
Highest Scope and Severity: Standard Survey	11	11	9	10	10	10
Highest Scope and Severity: Complaint Survey	9	10	11	11	6	9
Survey Deficiency Score	74	128	74	128	74	128
Specific Tags of Interest (% of Centers with citations)						
F150 Definition of SNF and NF	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F151 Resident exercise of rights without reprisal	6.40%	1.20%	1.30%	1.20%	1.30%	0.00%
F152 Resident rights exercised by surrogates	0.00%	1.20%	1.30%	0.00%	0.00%	0.00%
F153 Resident rights to all records	2.60%	0.00%	1.30%	0.00%	2.60%	0.00%
F154 Resident right to full total health status information	11.50%	11.10%	6.50%	2.50%	0.00%	0.00%
F155 Resident rights to advance directives, to refuse treat	1.30%	1.20%	7.80%	3.80%	1.30%	1.20%
F156 Resident rights to information on medical care and ir	12.80%	4.90%	11.70%	7.50%	20.80%	1.20%
F157 Notifications required upon change in resident's con	9.00%	28.40%	18.20%	27.50%	13.00%	18.30%
F158 Resident rights to manage own financial affairs	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F159 Management of personal funds: Deposit of funds, ac	1.30%	0.00%	0.00%	1.20%	0.00%	0.00%
F160 Conveyance upon death: Final accounting of funds	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F161 Assurance of financial security: Surety bond	0.00%	0.00%	0.00%	0.00%	0.00%	1.20%

F162 Limitations on charges to personal funds: Chargeable	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F163 Free choice in physician, treatments	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F164 Privacy and confidentiality	20.50%	4.90%	15.60%	7.50%	22.10%	6.10%
F165 Voice grievances without discrimination or reprisal	0.00%	0.00%	1.30%	1.20%	1.30%	0.00%
F166 Prompt Center effort to resolve grievances	7.70%	6.20%	5.20%	7.50%	2.60%	3.70%
F167 Examination of survey results	3.80%	2.50%	7.80%	6.20%	2.60%	8.50%
F168 Right to receive information regarding advocates	0.00%	1.20%	0.00%	0.00%	0.00%	0.00%
F169 Right to perform work	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F170 Right to send and receive mail .	0.00%	1.20%	0.00%	1.20%	0.00%	1.20%
F171 Access to stationery, postage, writing implements	0.00%	0.00%	0.00%	0.00%	0.00%	1.20%
F172 Right to access individuals; right to visitation	0.00%	0.00%	1.30%	0.00%	0.00%	0.00%
F173 State ombudsman access to patient's clinical records	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F174 Resident access to telephone	0.00%	0.00%	1.30%	0.00%	0.00%	1.20%
F175 Right to share a room with spouse	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F176 Right to self-administer drugs	12.80%	8.60%	11.70%	8.80%	14.30%	14.60%
F177 Right to refusal certain transfers	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F201 Transfer and discharge requirements	0.00%	0.00%	1.30%	1.20%	0.00%	0.00%
F202 Transfer and discharge requirements: Documentatio	1.30%	1.20%	1.30%	2.50%	0.00%	0.00%
F203 Transfer and discharge requirements: Notice before	1.30%	0.00%	0.00%	0.00%	0.00%	0.00%
F204 Resident orientation for transfer or discharge	1.30%	0.00%	2.60%	1.20%	1.30%	0.00%
F205 Notice of bed hold policy and readmission	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F206 Policy permitting resident to return to Center	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F207 Equal access to quality care	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F208 Prohibition of direct or indirect request for waiver of	0.00%	0.00%	0.00%	0.00%	0.00%	1.20%
F221 Right to be free from physical restraints	3.80%	16.00%	9.10%	7.50%	7.80%	7.30%
F222 Right to be free from chemical restraints	0.00%	0.00%	0.00%	1.20%	0.00%	0.00%
F223 Right to be free of verbal, sexual, physical, mental at	0.00%	7.40%	0.00%	6.20%	0.00%	1.20%
F224 Right to be free of mistreatment, neglect, abuse, mis	0.00%	4.90%	0.00%	6.20%	0.00%	2.40%
F225 No employment of persons found guilty of abuse, ne	3.80%	28.40%	26.00%	20.00%	23.40%	22.00%
F226 Development and implementation of policies and pr	16.70%	6.20%	23.40%	5.00%	20.80%	8.50%
F240 Quality of life	0.00%	1.20%	1.30%	0.00%	0.00%	0.00%
F241 Quality of life: Dignity	33.30%	24.70%	46.80%	30.00%	41.60%	31.70%
F242 Quality of life: Self-determination and participation	7.70%	1.20%	15.60%	2.50%	9.10%	1.20%
F243 Quality of life: Participation in resident and family gr	0.00%	1.20%	0.00%	0.00%	0.00%	0.00%
F244 Quality of life: Required Center responses to residen	2.60%	4.90%	2.60%	1.20%	1.30%	2.40%
F245 Quality of life: Resident participation in outside comi	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

F246 Quality of life: Accommodation of individual needs a	28.20%	13.60%	28.60%	10.00%	24.70%	8.50%
F247 Quality of life: Receive notice before resident's room	0.00%	0.00%	1.30%	0.00%	1.30%	0.00%
F248 Activities	15.40%	3.70%	18.20%	5.00%	10.40%	7.30%
F249 Qualified activity director	0.00%	0.00%	0.00%	1.20%	0.00%	0.00%
F250 Social services	12.80%	1.20%	9.10%	6.20%	13.00%	7.30%
F251 Qualified social worker	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F252 Safe, clean, comfortable and homelike environment	19.20%	2.50%	15.60%	3.80%	22.10%	0.00%
F253 Housekeeping and maintenance services	19.20%	14.80%	14.30%	28.70%	23.40%	41.50%
F254 Clean bed and bath linens	1.30%	0.00%	0.00%	1.20%	0.00%	1.20%
F255 Private closet space	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F256 Adequate and comfortable lighting	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F257 Comfortable and safe temperature levels	0.00%	0.00%	1.30%	0.00%	1.30%	0.00%
F258 Comfortable sound levels	0.00%	0.00%	2.60%	0.00%	5.20%	0.00%
F271 Admission orders	0.00%	2.50%	1.30%	0.00%	0.00%	0.00%
F272 Comprehensive assessments	3.80%	3.70%	23.40%	7.50%	22.10%	13.40%
F273 Timeliness of assessments	0.00%	1.20%	1.30%	0.00%	0.00%	1.20%
F274 Timeliness when there is significant change	0.00%	9.90%	0.00%	16.20%	5.20%	12.20%
F275 Comprehensive assessments reviewed not less than	1.30%	3.70%	2.60%	1.20%	0.00%	1.20%
F276 Quarterly review assessment	1.30%	4.90%	0.00%	5.00%	0.00%	3.70%
F278 Accuracy of assessment	5.10%	28.40%	2.60%	32.50%	20.80%	19.50%
F279 Comprehensive care plans with measurable objectives	21.80%	29.60%	15.60%	52.50%	10.40%	37.80%
F280 Comprehensive care plans: Timeliness, interdisciplinary	57.70%	38.30%	67.50%	23.80%	63.60%	8.50%
F281 Services must meet professional standards of quality	30.80%	56.80%	24.70%	61.30%	35.10%	61.00%
F282 Services be provided by qualified persons	0.00%	4.90%	0.00%	11.20%	0.00%	6.10%
F283 Discharge summary	0.00%	0.00%	3.90%	3.80%	2.60%	2.40%
F284 Post-discharge plan of care	0.00%	0.00%	1.30%	1.20%	1.30%	0.00%
F285 Preadmission screening for mentally ill and mentally	1.30%	0.00%	0.00%	0.00%	1.30%	0.00%
F286 Maintain 15 months of comprehensive assessments	0.00%	0.00%	0.00%	1.20%	1.30%	0.00%
F287 Automated data processing requirement	1.30%	4.90%	0.00%	0.00%	1.30%	0.00%
F309 Necessary care and services	64.10%	32.10%	67.50%	21.20%	68.80%	26.80%
F310 Abilities in activities of daily living do not diminish un	2.60%	3.70%	0.00%	1.20%	0.00%	0.00%
F311 Resident receives appropriate treatment and service	2.60%	2.50%	2.60%	3.80%	1.30%	3.70%
F312 Resident receives services: Nutrition, grooming, pers	10.30%	8.60%	14.30%	12.50%	15.60%	13.40%
F313 Vision and hearing	0.00%	0.00%	2.60%	0.00%	1.30%	0.00%
F314 Pressure sores	34.60%	16.00%	59.70%	12.50%	45.50%	9.80%
F315 Urinary incontinence	20.50%	7.40%	32.50%	7.50%	23.40%	6.10%

F316 Urinary incontinence: Appropriate treatment and sei	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F317 Range of motion	0.00%	2.50%	1.30%	0.00%	0.00%	0.00%
F318 Range of motion: Appropriate treatment to prevent	10.30%	0.00%	10.40%	3.80%	10.40%	3.70%
F319 Mental and psychosocial functioning: Appropriate tr	0.00%	0.00%	0.00%	0.00%	2.60%	1.20%
F320 Mental and psychosocial functioning: No decline in fi	0.00%	0.00%	0.00%	0.00%	1.30%	0.00%
F321 Nasogastric tubes	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F322 Nasogastric tubes: Appropriate treatment and servic	6.40%	4.90%	6.50%	1.20%	11.70%	2.40%
F323 Accidents	56.40%	51.90%	75.30%	55.00%	49.40%	61.00%
F324 Accidents: Supervision and assistance provided for p	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F325 Nutrition: Maintain weight	10.30%	13.60%	13.00%	11.20%	10.40%	7.30%
F326 Nutrition: Therapeutic diet	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F327 Hydration	7.70%	0.00%	10.40%	0.00%	5.20%	1.20%
F328 Special needs	48.70%	1.20%	37.70%	5.00%	23.40%	4.90%
F329 Unnecessary Medications; Each resident's drug regin	52.60%	16.00%	64.90%	21.20%	51.90%	22.00%
F330 Antipsychotic drugs not given unless necessary	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F331 Antipsychotic drugs: Gradual reduction and behavior	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F332 Medication error rate	23.10%	2.50%	19.50%	5.00%	9.10%	3.70%
F333 Residents free of significant medication errors	11.50%	2.50%	11.70%	7.50%	1.30%	7.30%
F334 Influenza and Pneumonia Vaccinations	1.30%	1.20%	0.00%	2.50%	0.00%	1.20%
F353 Sufficient staffing	14.10%	9.90%	15.60%	5.00%	3.90%	1.20%
F354 Registered nurse	1.30%	2.50%	0.00%	0.00%	0.00%	1.20%
F355 Nursing Waivers	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F356 Nurse Staffing Information	11.50%	1.20%	6.50%	1.20%	0.00%	6.10%
F360 Dietary services	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F361 Qualified dietician	0.00%	2.50%	0.00%	0.00%	0.00%	1.20%
F362 Sufficient staff	1.30%	2.50%	0.00%	2.50%	0.00%	1.20%
F363 Menus and nutritional adequacy	0.00%	9.90%	3.90%	3.80%	1.30%	6.10%
F364 Food	10.30%	8.60%	10.40%	5.00%	5.20%	11.00%
F365 Food: Prepared to meet individual needs	0.00%	4.90%	2.60%	3.80%	0.00%	0.00%
F366 Food: Substitutes offered	1.30%	1.20%	0.00%	0.00%	0.00%	2.40%
F367 Therapeutic diets	2.60%	7.40%	6.50%	5.00%	1.30%	9.80%
F368 Frequency of meals	3.80%	3.70%	10.40%	5.00%	3.90%	6.10%
F369 Assistive devices	10.30%	3.70%	7.80%	0.00%	6.50%	4.90%
F370 Sanitary conditions: Procure food from approved sou	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F371 Sanitary conditions: Store, prepare, and serve food u	25.60%	23.50%	42.90%	37.50%	27.30%	37.80%
F372 Proper disposal of garbage and refuse	5.10%	0.00%	1.30%	0.00%	1.30%	1.20%

F373 Use of paid feeding assistants	0.00%	0.00%	0.00%	0.00%	0.00%	2.40%
F385 Physician supervision	2.60%	4.90%	1.30%	1.20%	0.00%	1.20%
F386 Physician visits	2.60%	2.50%	3.90%	1.20%	0.00%	2.40%
F387 Frequency of visits	1.30%	1.20%	5.20%	8.80%	6.50%	8.50%
F388 Physician provides required visits	0.00%	1.20%	0.00%	1.20%	0.00%	2.40%
F389 Availability of physicians for emergency care	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F390 Physician delegation of tasks in SNFs	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F406 Specialized rehab services: provision of services	0.00%	0.00%	2.60%	0.00%	1.30%	1.20%
F407 Specialized rehab services: Qualifications	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F411 Dental services	1.30%	1.20%	0.00%	0.00%	0.00%	0.00%
F412 Dental services required	0.00%	1.20%	0.00%	0.00%	0.00%	2.40%
F425 Pharmacy Services, Procedures and Consultation	7.70%	9.90%	6.50%	7.50%	5.20%	9.80%
F426 Pharmacy services: meet individual needs	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F427 Consultant pharmacist required	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F428 Drug regimen review	2.60%	7.40%	1.30%	1.20%	9.10%	12.20%
F429 Pharmacist report of irregularities to physician and C	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F430 Discontinued F tag. Combined with F425 2007	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F431 Control, Labeling and Storage of Medication	48.70%	14.80%	48.10%	25.00%	23.40%	20.70%
F441 Infection Control	55.10%	53.10%	53.20%	57.50%	50.60%	70.70%
F442 Preventing spread of infection	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F443 Prohibit infected employees from working	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F444 Hand washing	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F445 Linens	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F454 Life safety from fire	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F455 Emergency power	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F456 Equipment maintained safely	3.80%	0.00%	2.60%	0.00%	2.60%	3.70%
F457 Resident rooms	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F458 Resident rooms: size	1.30%	0.00%	2.60%	0.00%	2.60%	0.00%
F459 Direct access to corridor	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F460 Full visual privacy provided	1.30%	0.00%	0.00%	1.20%	1.30%	0.00%
F461 Window to outside	0.00%	0.00%	1.30%	0.00%	1.30%	0.00%
F462 Toilet Centers	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F463 Resident call systems	0.00%	1.20%	3.90%	0.00%	6.50%	2.40%
F464 Dining and resident activities	1.30%	0.00%	1.30%	1.20%	2.60%	0.00%
F465 Physical environment must be adequately furnished	1.30%	2.50%	0.00%	10.00%	10.40%	6.10%
F466 Emergency water supply	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

F467 Adequate outside ventilation	0.00%	1.20%	0.00%	1.20%	0.00%	3.70%
F468 Handrails in corridors	5.10%	3.70%	14.30%	2.50%	7.80%	3.70%
F469 Effective pest control program	0.00%	1.20%	0.00%	1.20%	0.00%	6.10%
F490 Administration	11.50%	21.00%	7.80%	20.00%	3.90%	13.40%
F491 Licensure	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F492 Compliance with federal, state, local laws, profession	0.00%	0.00%	2.60%	0.00%	2.60%	0.00%
F493 Governing body: Required training for nursing aides	0.00%	6.20%	1.30%	1.20%	0.00%	0.00%
F494 General rule: Using only qualified nurse aides	2.60%	1.20%	0.00%	0.00%	1.30%	0.00%
F495 Nurse aide competency	0.00%	1.20%	0.00%	6.20%	0.00%	1.20%
F496 Registry verification	0.00%	0.00%	0.00%	0.00%	0.00%	1.20%
F497 Regular in-service education	1.30%	3.70%	0.00%	2.50%	0.00%	2.40%
F498 Proficiency of nurse aides	2.60%	8.60%	5.20%	18.80%	1.30%	4.90%
F499 Staff qualifications	0.00%	1.20%	0.00%	0.00%	0.00%	0.00%
F500 Use of outside resources	0.00%	0.00%	0.00%	1.20%	0.00%	1.20%
F501 Medical director	0.00%	1.20%	2.60%	1.20%	1.30%	0.00%
F502 Laboratory services: Provision of services	0.00%	2.50%	0.00%	0.00%	1.30%	2.40%
F503 Laboratory services: Services meet regulatory require	0.00%	0.00%	0.00%	0.00%	1.30%	0.00%
F504 Laboratory services: Obtained only with physician or	0.00%	1.20%	0.00%	0.00%	0.00%	2.40%
F505 Laboratory services: Attending physician promptly n	0.00%	1.20%	0.00%	0.00%	0.00%	0.00%
F506 Laboratory services: Transportation to/from source c	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F507 Laboratory services: Lab reports filed in medical rec	0.00%	1.20%	0.00%	0.00%	0.00%	0.00%
F508 Radiology and other diagnostic services: Provision of	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F509 Radiology and other diagnostic services: Services me	0.00%	0.00%	0.00%	0.00%	1.30%	0.00%
F510 Radiology and other diagnostic services: Obtained or	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F511 Radiology and other diagnostic services: Attending p	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F512 Radiology and other diagnostic services: Transportat	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F513 Radiology and other diagnostic services: Signed/date	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F514 Clinical records: Maintained according to profession	46.20%	23.50%	45.50%	37.50%	36.40%	22.00%
F515 Clinical records: Timetable for retaining records	0.00%	0.00%	0.00%	1.20%	0.00%	0.00%
F516 Clinical records: Records are safeguarded against los	0.00%	1.20%	0.00%	1.20%	0.00%	0.00%
F517 Disaster and emergency preparedness	0.00%	0.00%	0.00%	0.00%	2.60%	0.00%
F518 Training for all employees in emergency procedures	7.70%	3.70%	9.10%	5.00%	9.10%	0.00%
F519 Transfer agreement	0.00%	1.20%	0.00%	0.00%	1.30%	0.00%
F520 Quality assessment and assurance	16.70%	24.70%	6.50%	8.80%	1.30%	3.70%
F521 Quarterly meeting of quality assessment and assurar	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F522 Disclosure of ownership	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

F523 Facility Closure - Administrator	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F524 Facility Closure	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

LTC Trend Tracker - CASPER Citation Report: Combined Health Survey

Org: IDAHO HEALTH CARE ASSOCIATION

Geographic Market: Custom

Peer Group: All peer types

Time Period: Yearly

Source: CMS 2567 Statement of Deficiencies. CASPER data.

Data Last Updated: Jun 2016